SFRTA/MDC Percentage of Riders Impacted by Proposed Transfer Fare Increase BUS and RAIL

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10,883

6,846,788

0.002%

of Riders using SFRTA Products from Routes that link to Rail

to Rail Total Monthly Rail Ridership

% of total Riders Impacted by Transfer Increase

25,955

1,673,175

1.6%

SFRTA Implementation of Miami-Dade County Transfer Fee MITIGATION PLAN

Standard Cost - \$140 Cost of Monthly Pass (includes \$40 link up fee)

Name of Service

Explanation of Benefit to Consumer

95 Express Bus Service \$2.35 per trip X each way = \$4.70 33% cost savings

An option for travel to designated places. Recently instituted 95 Express Bus Service.

Tri-Rail Customer transfer options \$2.00 per trip X each way = \$4.00 43% cost savings

An option for Tri-Rail customers who do not purchase the regional EASY Card link-up product can transfer to MDT buses using cash value stored up on

Corporate Discount Programs (CDP)

\$75 cost of pass + \$40 link up product = \$115 total

18% cost savings

Passengers utilizing the CDP from MDT and SFRTA both receive this savings.

MDT Marketing
Aggressive Marketing Campaign re: Discount Programs

Target audience will be passengers at most frequently used stations. To begin 30 days prior to implementation of transfer fare.

Ridership Satisfaction Survey

Ridership Satisfaction survey to be implemented when transfer fare increase goes into effect.